

Exponens has chosen Synerway Appliances to backup and restore its data

Exponens is a chartered accountancy, audit and consultancy group. They advise customers, both private and corporate in the four corners of the globe. Jean-Pierre Bourgin, Exponens Associate since 1999 and responsible for IT questions explains here why Exponens chose Synerway's Appliance based solutions.

Why did you change your data backup methods?

Eight years ago, we were still a relatively small structure (45 people) and facing data protection and security issues linked to our magnetic tape system. We had a problem with backup reliability as we were unsure that everything had been correctly backed up. **The tapes were also problematic in terms of reliability.**

Which backup system is best suited to your group's requirements?

In our line of business, we regularly need to consult client details dating back several years. **The Synerway solution was the only one to provide sufficient guarantees in terms of reliability.** We purchased our first solution back in 2003 and this evolution went very smoothly. Since then, all our IT managers have confirmed my initial impression on the pertinence of this tool. As such, we have chosen to renew our pool of Appliances on three of our sites. It's unwise to change a winning team.

What changes has Synerway brought to your daily backup operations?

We now have access to two levels of backup: **one native disk backup and a second backup externalised to removable RDX disks.** This double level of security is one of the reasons the solution suits us. It's very comfortable on a daytoday basis. Since we installed the Appliances, we haven't had a single backup failure reported which was the case previously. The same is true for restorations - a really positive point.

How did your teams perceive these changes?

The solution itself is **highly flexible** and appreciated by our teams. The Synerway Appliance protects required data from our systems without impacting production environments. All features are entirely configurable to enable us to select the data we want to back up and when we want to back up. When the parameters are set, the automatisisation of these tasks simplifies the lives of our teams.

Your organization has several sites. What impact has this had on your backup approach?

Synerway has given us the chance to run a solution on each site and scale operations based on our per site requirements. Each site is configured with its own specific parameters. **Our Parisian site has a larger Appliance with a MB2000D model and the two smaller sites have an SA4000D and an SA1000D.** The solution is designed to grow over time. We have also equipped the solution with a **virtual RBM Appliance** to supervise and remotely run the Backup Appliances on each site from a central location.

What happens in the event of a major incident?

When we weighed up options in 2003, **DRP (Disaster Recovery Plans) and Business Continuity were at the heart of our concerns.** Synerway's solutions were very convincing in this domain. First of all, the backups to disk are **highly reliable.** Secondly, the backup externalisation process has provided **an additional welcome level of security.** If we were to imagine a major incident like a fire which destroyed one of our sites, we could use the latest backup stored in one of our safe boxes. Even if we had to replace servers, at least the data is safe. This is a critical point for our long term business survival.



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Jean-Pierre Bourgin,
Exponens Associate

About Synerway

Synerway design and supports a **range of data backup and restoration Appliances** dedicated to IT protection with storage space ranging from 1 TB to 100 TB in Raid 5 and 6.

SMEs, local authorities and multi-site corporate clients use Synerway Appliances on a daily basis to **protect their information Systems.**

For more information, please visit our website : www.synerway.com.