

The Municipality of Eragny sur Oise trusts Synerway to protect their data

The municipality of Eragny sur Oise has adopted Synerway backup solutions for efficient protection of their critical data. Philippe Tixier, the Municipality's IT Director explains the reasons for choosing Synerway.

Eragny sur Oise, a multi-site infrastructure

Mr. Tixier has managed IT requirements for all of the sites within the commune: three main sites plus other municipal infrastructures such as the library, local police station, crèches and primary schools.

His role is to **ensure the smooth running** of all IT systems and that stored data is accessible at all times for all employees and for all sites. The golden rule is that each employee can always **work in optimal conditions**.

A previous work-heavy and unstable solution

Prior to adopting Synerway, Mr. Tixier had to handle backups **server per server onto tape**. Each week, tapes had to be changed and it was necessary to go to each of the three sites to check on the quality of the backups.

This method was neither reliable nor sustainable and required **constant checking** of the backups on each site. In addition, the backups did not always work and even if they did, any restorations were not always possible.

With ever-increasing data volumes, Mr. Tixier started to look for a **centralised solution with greater capacity** to protect all servers and back them up to a single site. Ideally, he wanted a solution which could backup in two staged; firstly **Disk to Disk**, then **to tape media**. This was when he learnt that Synerway was **one of the only players** on the market to offer this type of solution.

Synerway, the stand-out all-comer's choice

Mr Tixier chose Synerway because their Appliances enable **centralised backups** of several sites to a central location; a key feature for a multi-site infrastructure. In addition, the ease of use and the **restoration speeds** for all file systems were important for Mr. Tixier. "It only takes us 5 minutes to restore a file whereas it was at least half a day's work –with no guarantee of success- prior to installing Synerway", confirms Mr. Tixier. Today, the "difficulties surrounding each restauration" belong to the past.

The deployment of Synerway's solutions has saved Mr Tixier considerable time. He no longer needs to check each backup on each site connected since there is now an **automatic notification** confirming that all operations were performed successfully.

Today, he is **very satisfied** with Synerway services. "Each time I needed to talk to the technical support, it was always rapid and very efficient. I have nothing but compliments for their professionalism", he declared before adding: "I am totally satisfied with Synerway. Their solutions correspond to my backups requirements exactly."

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Philippe Tixier,

**IT Director
of the Municipality**



About Synerway

Synerway designs and supports a range of **data backup and restoration Appliances and software dedicated to IT protection** with storage space ranging from 1 TB to 96 TB (Raid 5). Many SMEs, local authorities and multi-site corporate clients use Synerway Appliances on a daily basis to protect their Information Systems. For more information, please visit our web site: **www.synerway.fr**